

## **Website Security Policy**

Sooper Credit Union recognizes and respects the privacy of its members and other users of its website resource. We are committed to protecting information on and within our website resource with the same safety and confidentiality standards utilized in the transaction of all Sooper Credit Union interactions.

Sooper Credit Union is committed to making financial products and services available that will enable you to meet your financial needs and reach your financial goals. Protecting personal information and using it in a manner consistent with your expectations is a high priority for everyone associated with our credit union.

As a member of our credit union, you also have a responsibility to safeguard your financial information.

**General Use:** As a general policy, Sooper Credit Union does not automatically collect personal information from users of its website resource. Sooper Credit Union does collect and store information on the domain a user uses to access its website resource, the Internet address of the website from which a user links to the credit union's website resource and the date and time of the visitor's visit to the credit union's website resource. This information is used to measure the number of visitors to its resource and the route a user travels while within the credit union's website resource to better serve website users and improve design and site navigation.

**Online Forms:** Sooper Credit Union provides several online form resources (i.e.: loan application, new account application) to better serve the needs of its members. Personal information provided by a user via any of the credit union's online forms is used by Sooper Credit Union only to process the member's request for service. If the user is concerned about the security of transmitting this information via the Internet, the user is encouraged to contact the credit union directly at (303)427-5005 or (888)SOOPER1 or transmit the information via another resource.

**Email Communication:** Personal information transmitted to Sooper Credit Union may be used by credit union staff to respond to inquiries for service or information or improve the service the credit union provides. Since email communication may not be secure against interception by unauthorized individuals, users may want to seek alternatives to email when it is necessary to provide sensitive or personal information. Likewise, the credit union will not transmit sensitive or personal information that can compromise or violate a user's privacy when communicating via e-mail, unless sent securely where the email is encrypted.

**Website Links:** As a courtesy to our members, we may provide links to other related websites that we feel may be of interest or use to you. We assume no responsibility for the availability or content of these sites. The addition of any of these links is not to be construed as an endorsement of any services offered by these sites.

**Cookies:** Sooper Credit Union uses small text files called cookies to collect anonymous data for purposes as allowed by law, including improving our website, services and information security. Our cookies do not collect or store any personally identifiable information.

We may share this information when required by law and with service providers who assist Sooper Credit Union with tracking website usage.

By using Sooper Credit Union's website you consent to the Credit Union's Website Security policy.

**Privacy of Children:** This site is not directed to individuals under the age of 13, and we request that these individuals do not provide personal information through the site. We do not knowingly collect information from children under age 13 without parental consent. Visit the Federal Trade Commission at [www.ftc.gov](http://www.ftc.gov) for more information about the Children's Online Privacy Protection Act (COPPA).