

**SOOPER CREDIT UNION**  
**ANNUAL MEETING**  
**May 25, 2021**

The meeting was called to order by Chairwoman Donetta Davidson at 5:00 p.m. and was held via video conferencing due to the COVID-19 pandemic.

Chair Davidson thanked the attendees for joining our second virtual Annual Meeting of Sooper Credit Union. She introduced herself as the Board of Directors' Chair and advised she would preside over the Annual Meeting.

Chair Davidson declared that there was a quorum present with 24 members in attendance and called the meeting to order.

Chair Davidson stated the minutes of the 2020 Annual Meeting had been posted on Sooper Credit Union's website for review. She advised that this meeting was not an open forum for individual questions or concerns but rather a report from the Board of Directors and the Management Team.

Chair Davidson acknowledged the volunteers who serve on the Board of Directors and thanked them for their time, work, and dedication to Sooper Credit Union (a slide was shown containing photos, names, and titles of the Board).

Chair Davidson explained that the following reports were prerecorded and would be presented as follows.

1. President/CEO Dan Kester will present the 2020 Report of the Board of Directors and the President
2. EVP and CEO successor, Carrie Langgard, will present the Mission, Vision, and Values statement
3. Audit Committee Chair Lynn Sierras-Krone will present the 2020 Audit Committee Report
4. Board of Directors' Treasurer Bob Bruhn will present the Treasurers Report
5. Governance and Nominating Committee Chair Preston Branaugh will present a report of the committee

Chair Davidson explained she would return after the video presentations.

### **Report of Board of Directors and President**

Dan Kester reported that he appreciated the opportunity to update the membership on the progress and achievements of Sooper Credit Union over this past year. They have been significant. In spite of the fact that a worldwide pandemic forced us to change our ways of connecting and serving you, we adapted very, very well. He is very proud of and pleased with our staff, who stepped up and made the adjustments needed, in spite of the challenges, and remained committed to giving you the absolute best service.

He has been fortunate to be the CEO of Sooper Credit Union for 25 years, and he believes last year was the very best year that we ever had. We remain strong financially, as we always have, but we had some outstanding growth, particularly in the lending area. We grew our loan portfolio more than any other credit union in the state at 30%. We also had strong earnings to keep our net worth at a good level. Almost daily, he was astounded at the level of service that he saw our staff provide to you, our members. We lost two executives to retirement in 2020, and our staff and leadership stepped up and filled in the gap very well without missing a beat. As well, our Board of Directors performed their duties admirably and gave us the guidance and support we needed to meet this challenging time.

He said and believes that Sooper Credit Union is in the best place it's ever been since he has been here, and we have the greatest level of talent that he has ever seen in the Credit Union. We are truly one of the top-flight credit unions in the state as well as the nation. That's very important to him as he believes this will probably be his last annual meeting as the CEO of Sooper Credit Union. But he leaves knowing full well that the future is very bright for Sooper Credit Union, and there is strong leadership and talent to move it forward. He is excited to watch the growth and achievements of the credit union.

Part of the reason he is excited and confident about the future of our credit union is that his successor has been named, and she is a very committed and talented leader. At this time, he introduced Carrie Langgard, currently the Executive Vice President and, in a rather short period of time, our new CEO. He has worked with Carrie for almost seven years and knows that she has the right stuff and the right people to take this credit union even further. He asked Carrie to say a few words.

Carrie Langgard reported, in 2020, we set out to refresh our mission and vision statements. Our path led us to define our mission as: "Our promise is to financially empower your life's journey." And, our vision is: "Financial freedom for everyone." We want to give our members the freedom to live their lives however they'd like, not necessarily be rich and wealthy, but not to worry about money and have peace of mind knowing we're here to help them with financial empowerment.

During this time, we also unveiled a set of seven core values that embody our commitment to serving members, team members, and communities. We call these our PROMISE: Personal, Respect, Our Community, Members, Improvement, Support, and Empowerment. Our employees have truly demonstrated these core values, and this will support our continued growth and success.

One of our core values is commitment to "Our Community," and the SCU Community Foundation is a key pillar in this support. The Foundation was established in 2009 and has funded nearly \$120,000 in scholarships. In 2020, donations to community organizations exceeded \$57,700, and more than \$46,000 was given through sponsorships. Additionally, the SCU Foundation, in cooperation with our Community Involved Activists Committee, supported several community events and programs through their volunteer efforts.

Sooper Credit Union is more honored than ever to be your trusted financial partner. Thank you for your membership.

## Report of Audit Committee

Lynn Sierras-Krone introduced herself as the Chair of the Audit Committee and the other committee members: Don Blea, Flossie O'Leary, and Roger Campbell.

Chair Sierras-Krone reported the sole responsibility of Sooper Credit Union's Audit Committee is to ensure that the credit union remains financially stable throughout the year. The committee is charged with the responsibility of assuring members that the credit union is being managed reliably.

The committee hired an independent CPA firm to perform the annual supervisory audit. CliftonLarsonAllen, LLP, a certified public accounting firm, conducted the audit as of September 30, 2020, and noted that the results of Sooper Credit Union's operations and cash flows conform to generally accepted accounting principles. The audit further stated that the financial statements presented fairly, in all material aspects, the financial position of Sooper Credit Union. Additionally, internal audits were conducted each month during 2020 by Holben Hay Lake Balzer.

Lastly, The Colorado Division of Financial Services examined Sooper Credit Union as of June 30, 2020. This examination determined that the capital, asset quality, management, earnings, liquidity, and sensitivity to market risk of Sooper Credit Union pose no material risk to members.

The Audit Committee would like to take this opportunity to thank the Board, management, and staff of Sooper Credit Union for contributing to the stability and soundness of the credit union throughout 2020. In their opinion, the financial statements presented in this annual report accurately represent the financial condition of Sooper Credit Union as of December 31, 2020.

## Report of Treasurer

Board of Directors' Treasurer Bob Bruhn reported credit unions are not-for-profit financial cooperatives organized solely to meet the needs of our members. The financial results for Sooper Credit Union in 2020 were strong and positive. The size of our credit union, as measured by assets, grew by 15.24%, or \$63M. Sooper reached an asset size of \$477M by the end of the year, making us the 11<sup>th</sup> largest credit union out of 78 in Colorado. Our loan growth grew by a record 30.62%, and our savings grew by 13.65%.

Sooper had \$2.4M in net income for 2020. This net income resulted in a Return on Assets of 0.54%, which is higher than our peers and the industry average. Sooper's strong earnings are a result of controlled operating expenses and growing lending operations. At the end of 2020, Sooper had loaned out 100% of member deposits back to other members as we fulfill our cooperative mission.

Lastly, our Capital ratio, which measures the strength of an organization, was a solid 10.20% at the end of 2020.

Just as we have done for years, Sooper Credit Union continues to maintain a strong financial position. Our financial strength ensures stability for our members and positions us to take advantage of future growth opportunities, as well as enhancing member service, technology, and convenience as we move forward.

The Board of Directors is pleased with the quality and the integrity of Sooper Credit Union's Management Team and Staff, all of whom have contributed to the growth and stability of this financial institution through their ongoing commitment to service excellence.

As the Board of Directors Treasurer for Sooper Credit Union, he can confidently say that our strong financial position makes it possible to provide convenient access to the high-quality products and services that our members have come to know and trust. At every stage of their lives, and especially during these challenging times, our members can depend on us to help them meet their financial goals and objectives. Thank you to all of the Sooper members who support our credit union and help us live the credit union philosophy of "people helping people."

## Report of Nominating Committee

Preston Branaugh introduced himself as the Chair of the Governance and Nominating Committee.

Chair Branaugh reported that the Nominating Committee is charged with soliciting members to fill positions on the Board of Directors. This year, the Committee consisted of Bob Bruhn, Tony Daymil, Adam Williamson, and himself.

Notice of the nomination process was sent to members in the January newsletter, and no applications were received from the newsletter solicitation. There are three incumbents whose terms are expiring this year.

Flossie O'Leary and Roger Campbell will continue to a three-year term. Tony Daymil's term is expiring this year as he is term-limited per the credit union's bylaws.

Also, during this past year, the Governance and Nominations Committee promoted, and the Board accepted Alma Vazquez-Hernandez and Michael Doss as Associate Board members.

Chair Davidson thanked Dan, Carrie, Lynn, Bob, and Preston for their reports and stated that we would now return to the business portion of our meeting.

Chair Davidson called for a motion to approve the May 2020 Annual Meeting minutes. The motion for approval was made by Dan Kester. The motion was seconded by Carrie Langgard and carried.

Chair Davidson asked for a motion to accept all reports as presented. Nathan Rogers made a motion to approve the reports as presented. The motion was seconded by Cherise Meany and carried.

Chair Davidson stated that this concludes our business meeting; we stand adjourned until next year's meeting.



Chairwoman  
Donetta Davidson



Secretary  
John Bodnar